



# User Manual

for S6 Series Grid Inverter



## Applicable models

S6-GR1P2.5K-S

S6-GR1P3K-S

S6-GR1P3.6K-S

S6-GR1P4K-S

S6-GR1P4.6K-S

S6-GR1P5K-S

S6-GR1P6K-S

## Applicable System

Single phase system

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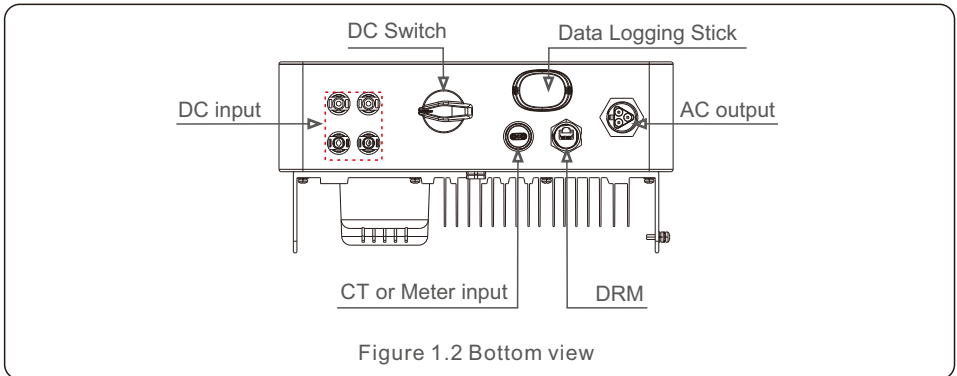
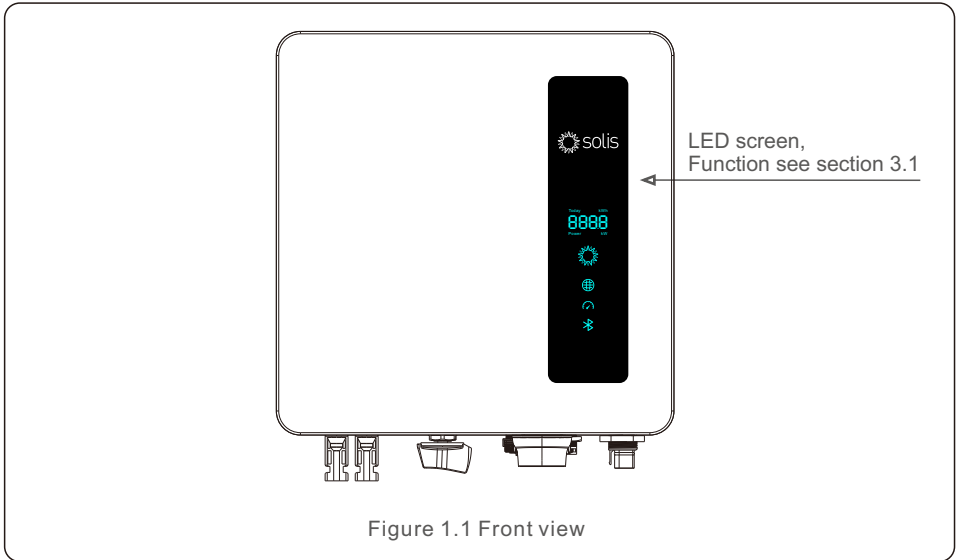
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## 1.1 Product Description

Solis S6 Single Phase Inverters integrate DRM and backflow power control function, that could suitable for smart grid requirement.

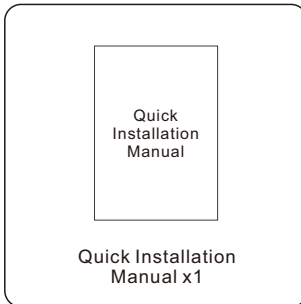
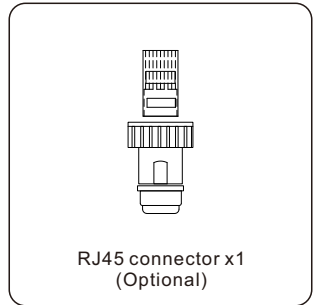
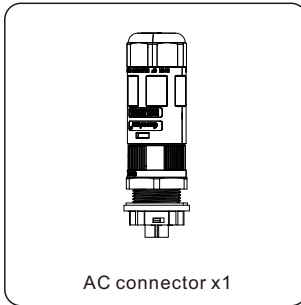
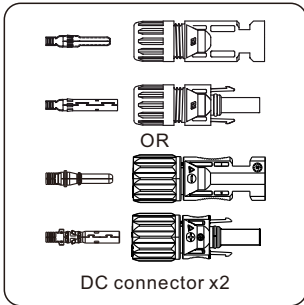
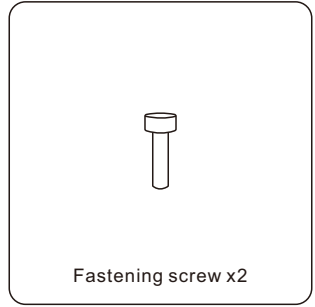
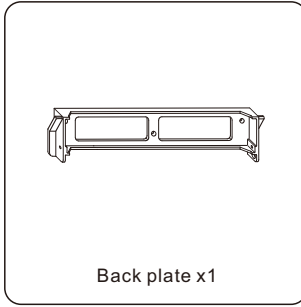
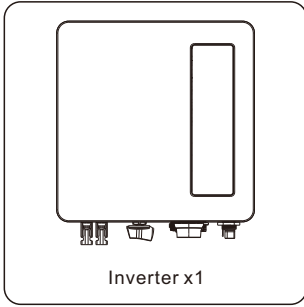
This manual covers the S6 Single Phase Inverter model listed below:

S6-GR1P2.5K-S, S6-GR1P3K-S, S6-GR1P3.6K-S, S6-GR1P4K-S, S6-GR1P4.6K-S, S6-GR1P5K-S, S6-GR1P6K-S



## 1.2 Packaging

When you receive the inverter, please ensure that all the parts listed below are included:

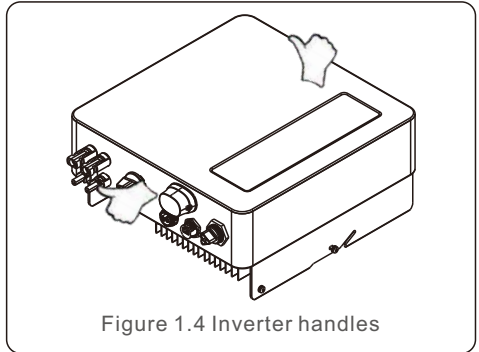
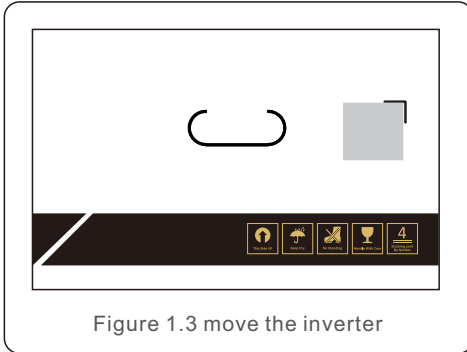


If anything is missing, please contact your local Solis distributor.

## 1.3 Product Handling

Please review the instruction below for handling the inverter:

1. The red circles below denote cutouts on the product package. Push in the cutouts to form handles for moving the inverter.
2. Open the carton, then handle both sides of inverter through the area denoted dotted line.



## 1.4 Product Storage

If the inverter is not to be installed immediately, storage instructions and environmental conditions are below:

- Use the original box to repackage the inverter, seal with adhesive tape with the desiccant inside the box.
- Store the inverter(s) in a clean and dry place, free of dust and dirt.
- Storage temperature must be between  $-40^{\circ}\text{C}$  and  $70^{\circ}\text{C}$  and the humidity should be between 0 and 95% non-condensing.
- Stack no more than four (4) inverters high.
- Keep box(es) away from corrosive materials to avoid damage to the inverter enclosure.
- Inspect packaging regularly. If packaging is damaged (wet, pest damage, etc), repackage the inverter immediately.
- Store the inverter(s) on a flat, hard surface - not inclined or upside down.
- After long-term storage, the inverter needs to be fully examined and tested by qualified service or technical personnel before using.
- Restarting after a long period of non-use requires the equipment to be inspected and, in some cases, the removal of oxidation and dust that has settled inside the equipment will be required.

### 2.1 Safety Symbols

Safety symbols used in this manual, which highlight potential safety risks and important safety information, are listed as follows:



**WARNING:**

WARNING symbol indicates important safety instructions, which if not correctly followed, could result in serious injury or death.



**NOTE:**

NOTE symbol indicates important safety instructions, which if not correctly followed, could result in some damage or the destruction of the inverter.



**CAUTION:**

CAUTION, RISK OF ELECTRIC SHOCK symbol indicates important safety instructions, which if not correctly followed, could result in electric shock.



**CAUTION:**

CAUTION, HOT SURFACE symbol indicates safety instructions, which if not correctly followed, could result in burns.

### 2.2 General Safety Instructions



**WARNING:**

Only devices in compliance with SELV (EN 69050) may be connected to the RS485 and USB interfaces.



**WARNING:**

Please don't connect PV array positive(+) or negative(-) to ground, it could cause serious damage to the inverter.



**NOTE:**

PV module used with inverter must have an IEC 61730 Class A rating.



**WARNING:**

Electrical installations must be done in accordance with the local and national electrical safety standards.



**WARNING:**

No live construction is allowed, and before installation, ensure that the equipment is in good condition.



**WARNING:**

Do not touch any inner live parts until 5 minutes after disconnection from the utility grid and the PV input.



**CAUTION:**

Risk of electric shock. Do not remove cover. There is no user serviceable parts inside. Refer servicing to qualified and accredited service technicians.



**WARNING:**

To reduce the risk of fire, over-current protective devices (OCPD) are required for circuits connected to the Inverter. The DC OCPD shall be installed per local requirements. All photovoltaic source and output circuit conductors shall have disconnects that comply with the NEC Article 690, Part II. All Solis S6 Single Phase Inverters feature an integrated DC switch.



**CAUTION:**

The PV array (Solar panels) supplies a DC voltage when they are exposed to sunlight.



**WARNING:**

Destruction of the inverter due to overvoltage; Damage to the product due to ground fault on DC side during operation; Damage to the product due to sand, dust and moisture ingress if the DC inputs are not closed.



**CAUTION:**

The surface temperature of the inverter can exceed 75°C (167F). To avoid risk of burns, DO NOT touch the surface when inverter is operating. The inverter must be installed out of reach of children.



**CAUTION:**

Risk of electric shock from energy stored in capacitors of the Inverter. Do not remove cover for 5 minutes after disconnecting all power sources (service technician only). Warranty may be voided if the cover is removed without unauthorized.



### 2.3 Notice For Use

The inverter has been constructed according to the applicable safety and technical guidelines. Use the inverter in installations that meet the following specifications only:

1. Permanent installation is required.
2. All components must remain within their permitted operating ranges and their installation requirements at all times.
3. The product must only be used in countries for which it is approved or released by Solis and the grid operator.
4. Use Solis products only in accordance with the information provided in the enclosed documentation and with the locally applicable laws, regulations, standards and directives. Any other application may cause personal injury or property damage.
5. This document does not replace any regional, state, provincial, federal or national laws, regulations or standards that apply to the installation, electrical safety and use of the product. Solis assumes no responsibility for the compliance or non-compliance with such laws or codes in connection with the installation of the product.
6. The electrical installation must meet all the applicable regulations and standards.
7. The inverter must be installed according to the instructions stated in this manual.
8. The inverter must be installed according to the correct technical specifications.
9. To startup the inverter, the Grid Supply Main Switch (AC) must be switched on, before the solar panel's DC isolator shall be switched on. To stop the inverter, the Grid Supply Main Switch (AC) must be switched off before the solar panel's DC isolator shall be switched off.

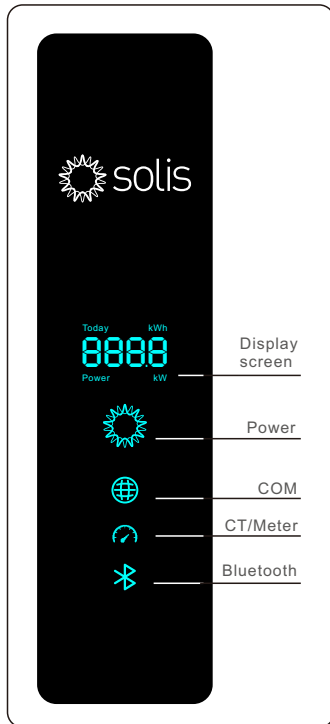
### 2.4 Notice for Disposal

This product shall not be disposed of with household waste. They should be segregated and brought to an appropriate collection point to enable recycling and avoid potential impacts on the environment and human health. Local rules in waste management shall be respected .



## 3.1 Front Panel Display

There are four indicators on the Solis S6-GR1P(2.5-6)K-S Series Inverter(Power, COM, CT/Meter and Bluetooth) which indicate the working status of the inverter.



Light	Status	Description
 Today kWh Power kW Display screen	Today/kWh	Today's energy yield.
	Power/kW	Current AC power.
	XXXX	The error code.
 Power	Blue Flashing	The inverter is initializing.
	Blue Solid ON	Normally Operating.
	Yellow Solid ON	Warning.
	Red Solid ON	Alarm.
 COM	Blue Solid ON	COM Port is using.
	OFF	COM Port is not used.
 CT/Meter	Blue Solid ON	CT/Meter Port is using.
	OFF	CT/Meter Port is not used.
 Bluetooth	Blue Solid ON	Bluetooth Port is using.
	OFF	Bluetooth Port is not used.



**NOTE:**

COM/CT/Meter/Bluetooth indicators will automatically turn off after 2 minutes. The Power indicator will remain on with lower brightness. Shortpress the Power indicator can wake up all indicators.



**NOTE:**

Long press the Power button for 5 seconds to reset the bluetooth connection passwords. If the reset is successful, the Power button will be flashing in Blue color and in 0.5s interval for 3s. If the reset is failed, the Power button will be flashing in Yellow color and in 0.5s interval for 3s.

## 4.1 Select a Location for the Inverter

To select a location for the inverter, the following criteria should be considered:



**WARNING: Risk of fire**

Despite careful construction, electrical devices can cause fires.

- Do not install the inverter in areas containing highly flammable materials or gases.
- Do not install the inverter in potentially explosive atmospheres.
- The mounting structure where the inverter is installed must be fireproof.

- Do not install in small closed spaces where air can not circulate freely. To avoid overheating, always make sure the flow of air around the inverter is not blocked.
- Exposure to direct sunlight will increase the operational temperature of the inverter and may cause output power limiting. Recommends inverter installed to avoid direct sunlight or raining.
- To avoid over heating ambient air temperature must be considered when choosing the inverter installation location. Recommends using a sun shade minimizing direct sunlight when the ambient air temperature around the unit exceeds 104°F/40°C.

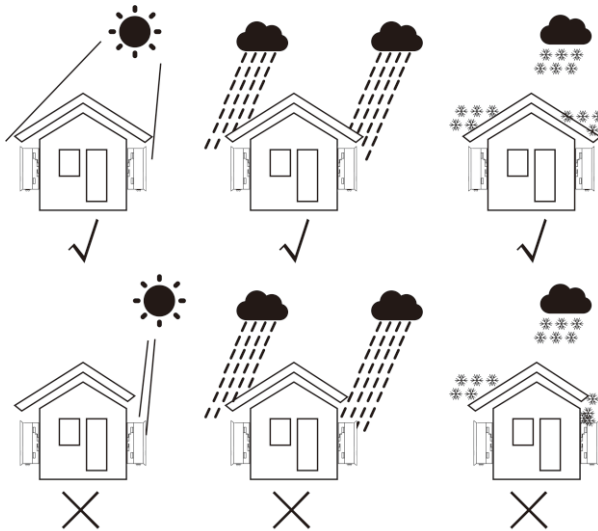


Figure 4.1 Recommended Installation locations

- Install on a wall or strong structure capable of bearing the weight.
- Install vertically with a maximum incline of +/- 5°. If the mounted inverter is tilted to an angle greater than the maximum noted, heat dissipation can be inhibited, and may result in less than expected output power.
- When 1 or more inverters are installed in one location, a minimum 12inches clearance should be kept between each inverter or other object. The bottom of the inverter should be 20inches clearance to the ground.

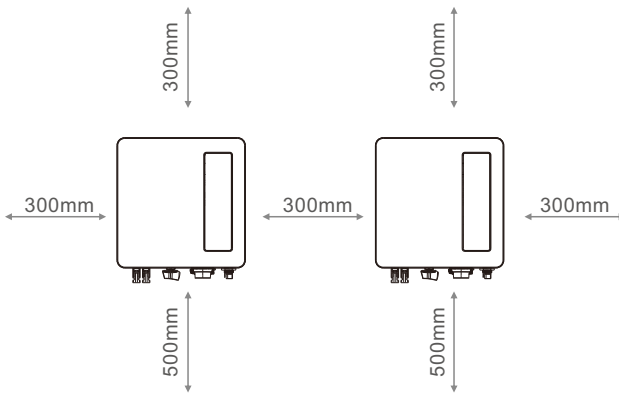


Figure 4.2 Inverter Mounting clearance

- Visibility of the LED status indicator lights.
- Adequate ventilation must be provided if the inverter is to be installed in a confined space.

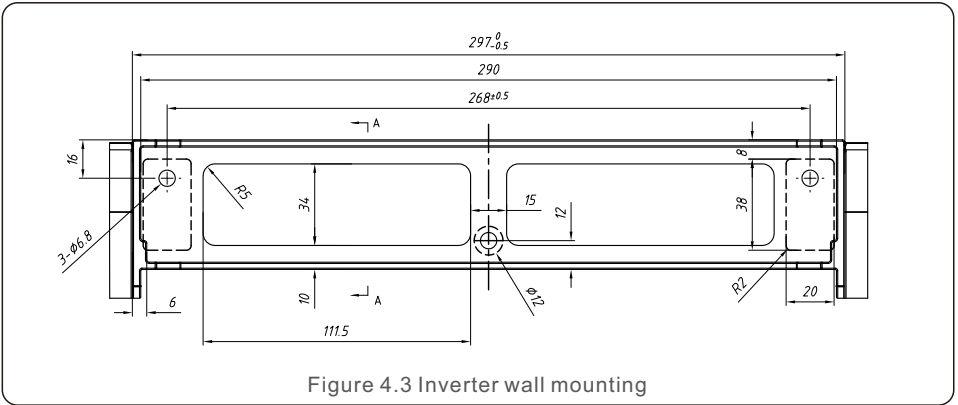


**NOTE:**

Nothing should be stored on or placed against the inverter.

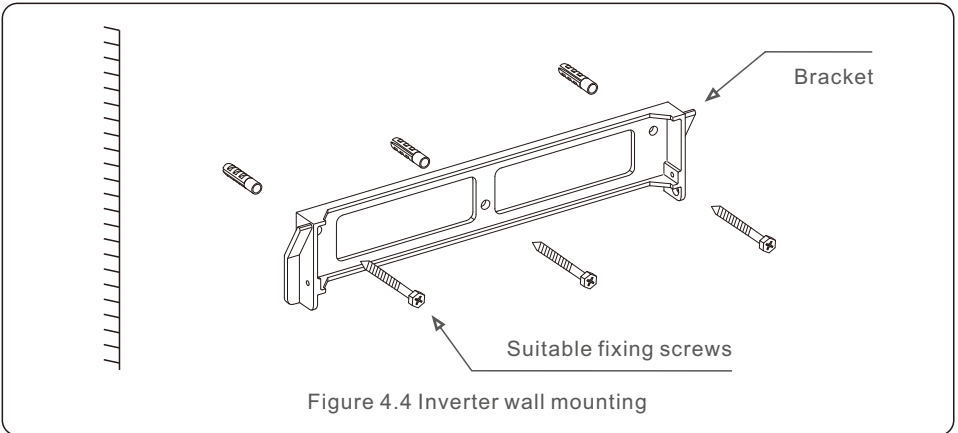
## 4.2 Mounting the Inverter

Dimensions of mounting bracket:



Please see Figure 4.4 and Figure 4.5 for instruction on mounting the inverter. The inverter shall be mounted vertically. The steps to mount the inverter are listed below.

1. According to the figure 4.2, select the mounting height of the bracket and mark the mounting holes. For brick walls, the position of the holes should be suitable for the expansion bolts.



2. Make sure the bracket is horizontal. And the mounting holes (in Figure 4.4) are marked correctly. Drill the holes into wall at your marks.
3. Use the suitable expansion screws to fix the bracket on the wall.



**WARNING:**

The inverter must be mounted vertically.

4. Lift up the inverter (be careful to avoid body strain), and align the back bracket on the inverter with the convex section of the mounting bracket. Hang the inverter on the mounting bracket and make sure the inverter is secure (see Figure 4.5).

Locking screws

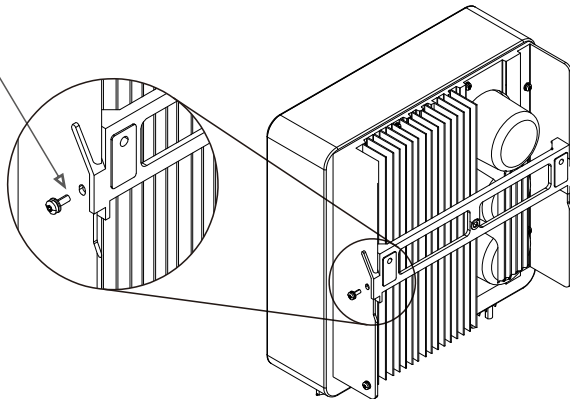


Figure 4.5 Wall Mount Bracket

5. Use M4\*9 screws in accessory to lock the inverter to the mount bracket.

## 4.3 Electrical Connections

Inverter designs quick-connect terminal, so top cover needn't open during electrical connection. The sign meaning located the bottom of inverter, as shown below in table 4.1. All electrical connections are suit for the local or national standard.

+	Positive DC input terminal
-	Negative DC input terminal
DC 1	DC input terminal
DC 2	DC input terminal
DC SWITCH	Switch of DC input terminals
COM	RJ45 and terminal block for RS485 communication port
GRID	Connecting terminal of the Grid

Table 4.1 Electrical connection symbols

### 4.3.1 Connect PV side of inverter

The electrical connection of the inverter must follow the steps listed below:

1. Switch the Grid Supply Main Switch (AC) OFF.
2. Switch the DC Isolator OFF.
3. Assemble PV input connector to the Inverter.



Before connecting inverter, please make sure the PV array open circuit voltage is within the limit of the inverter.



**NOTE:**

Before connection, please make sure the polarity of the output voltage of PV array matches the DC+ and DC- symbols.

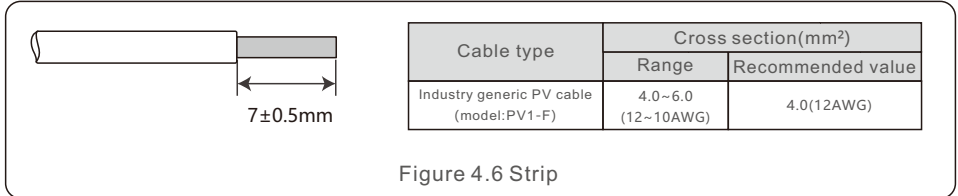


**WARNING:**

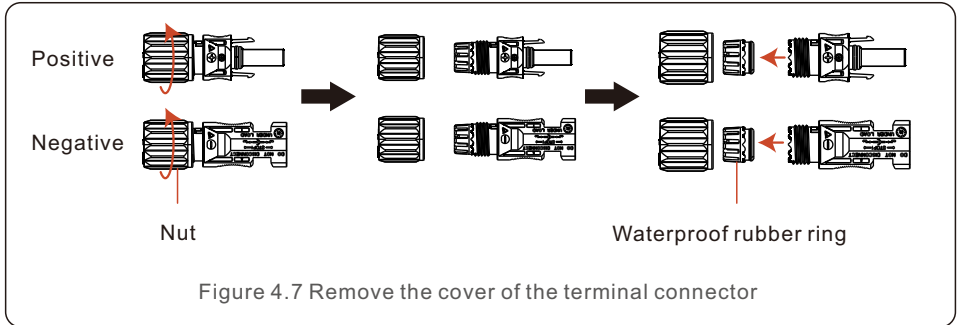
Please don't connect PV array positive or negative pole to the ground, it could cause serious damages to the inverter.

Please complete the assembling of the DC cable according to below procedures:

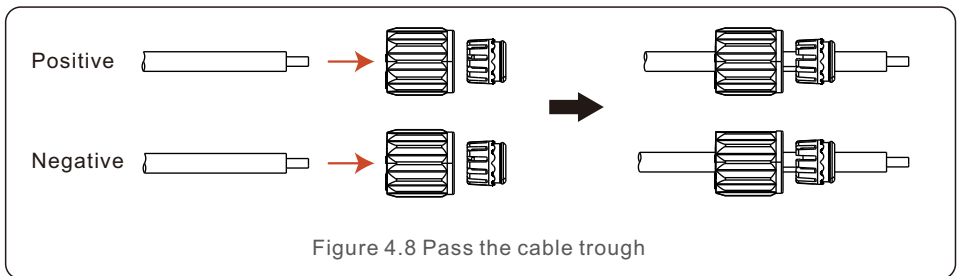
Step 1: Choose a proper DC cable and strip about  $7 \pm 0.5\text{mm}$ , refer to the following table for specifications.



Step 2: take out the DC connector from the accessory bag, rotate the nut to remove it and take out the waterproof rubber ring.

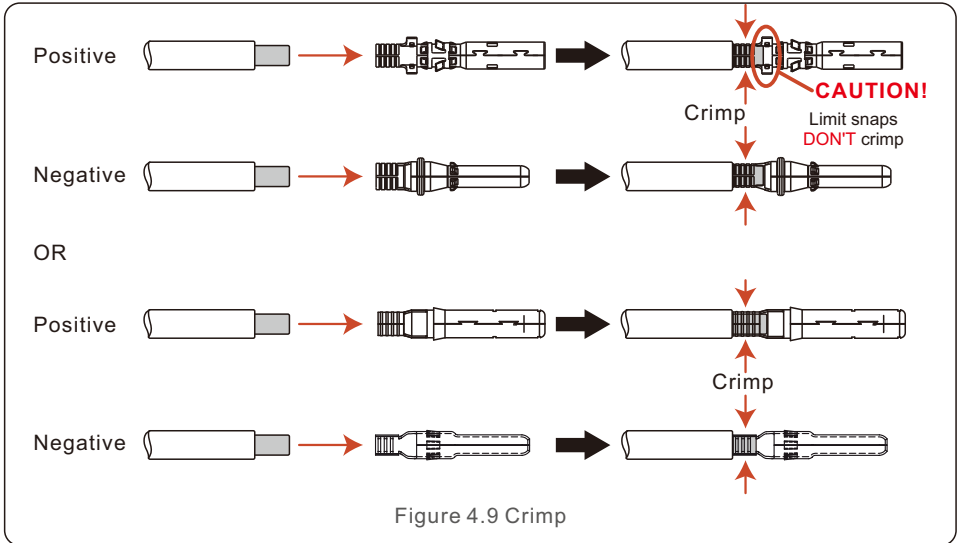


Step 3: Pass the stripped DC cable through the nut and waterproof rubber ring.

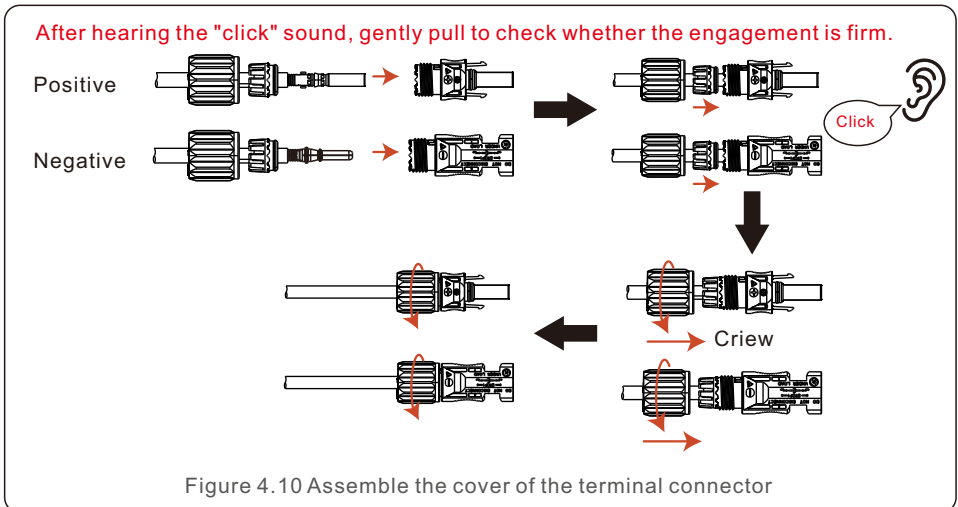




Step 4: Connect the conductor part of the DC cable to the metal DC terminal and press it with the DC terminal crimping tool.



Step 5: Insert the crimped DC cable firmly into the DC terminal, then insert the waterproof rubber ring into the DC terminal and tighten the nut.



Step 6: Use a multimeter to measure the DC input voltage and verify the polarity of the DC input cable.

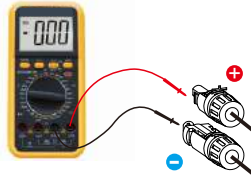


Figure 4.11 multi-meter measurement

Step 7: Connect the assembled DC terminal to the inverter as shown in the figure, and a slight "click" will be heard, proving that the connection is correct.

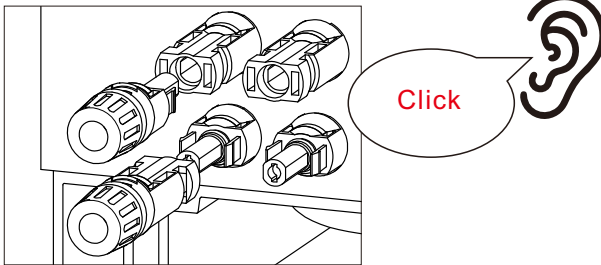


Figure 4.12 connect to the inverter



**CAUTION:**

If DC inputs are accidentally reversely connected or inverter is faulty or not working properly, it is NOT allowed to turn off the DC switch. Otherwise it may cause DC arc and damage the inverter or even lead to a fire disaster.

The correct actions are:

- \*Use a clip-on ammeter to measure the DC string current.

- \*If it is above 0.5A, please wait for the solar irradiance reduces until the current decreases to below 0.5A.

- \*Only after the current is below 0.5A, you are allowed to turn off the DC switches and disconnect the PV strings.

- \* In order to completely eliminate the possibility of failure, please disconnect the PV strings after turning off the DC switch to avoid secondary failures due to continuous PV energy on the next day.

Please note that any damages due to wrong operations are not covered in the device warranty.

## 4.3.2 Connect grid side of inverter

For all AC connections, 2.5- 6mm<sup>2</sup> cable is required to be used. Please make sure the resistance of cable is lower than 1 ohm. If the wire is longer than 20m, it's recommended to use 6mm<sup>2</sup> cable.



There are "L", "N", "PE" symbols marked inside the connector, the Line wire of grid must be connected to L terminal, the Neutral wire of grid must be connected to "N" terminal and Earth wire must be connected to "PE".

Cable type	Cross section (mm <sup>2</sup> )	
	Range	Recommended value
Industry generic PV cable	2.5~6.0	6.0

Table 4.2 Grid cable size



Figure 4.13 AC Grid Terminal Connector Inside

Each Solis S6 Single Phase Inverter is supplied with an AC grid terminal connector.

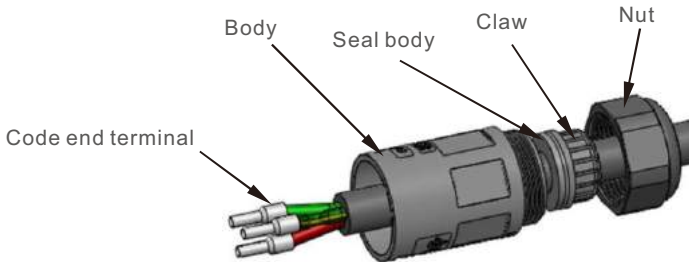


Figure 4.14 AC Grid Terminal Connector

The steps to assemble the AC grid terminal connectors are listed as follows:

1. Disassemble the AC connector. Strip the AC wires about 7mm.

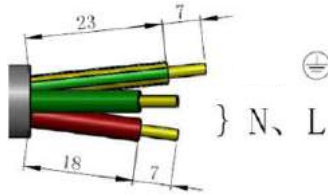


Figure 4.15 Stripped AC Wires

2. Fix the wires into the correct position. Torque 0.8N.m  
Please try to pull out the wire to make sure it's well connected.

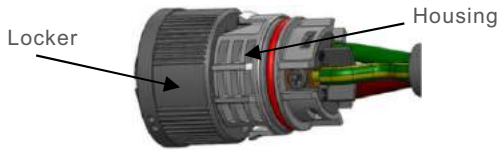


Figure 4.16 Connect Wires to the Terminal

3. Insert Seal and Clamp Finger into body ,then tighten the nut, torque 2.5+/-0.5N.m.



Figure 4.17 Tighten up the Cap on the Terminal

## 4. Mating plug and socket:

Push the locker onto the socket housing completely, then rotate the locker according to the direction instructed by the marks on the locker. (Warning: hold the body)

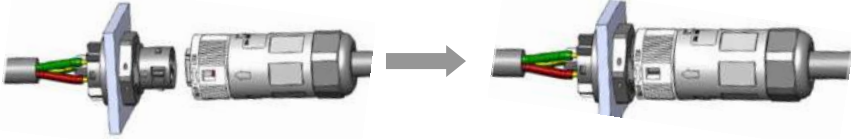


Figure 4.18 Connect the AC Connector to the Inverter



**NOTE: Connection for Split phase grid.**

When connect to 208/220/240V split phase, please connect L1 to “L” terminal, L2 to “N” terminal. Also connect earth to ground terminal.

### 4.3.3 External ground connection

An external ground connection is provided at the right side of inverter.

Prepare OT terminals: M4. Use proper tooling to crimp the lug to the terminal.

Connect the OT terminal with ground cable to the right side of inverter. The torque is 2N.m.

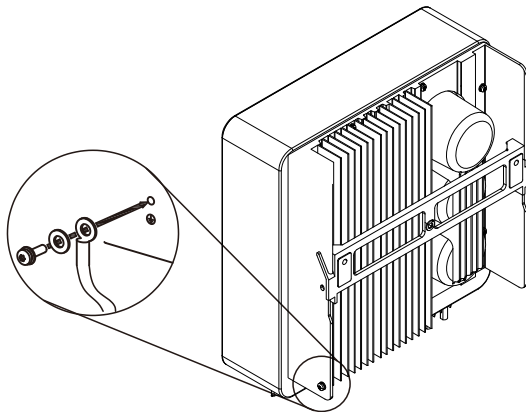


Figure 4.19 Connect the external grounding conductor

## 4.3.4 Max. over current protection device (OCPD)

To protect the inverter's AC grid connection conductors, Solis recommends installing breakers that will protect against overcurrent. The following table defines OCPD ratings for the Solis S6 Single Phase Inverters.

Inverter	Rated output voltage(V)	Rated output current (A)	Current for protection device (A)
S6-GR1P2.5K-S	220/230	11.4/10.9	15
S6-GR1P3K-S	220/230	13.6/13	20
S6-GR1P3.6K-S	220/230	16/15.7	20
S6-GR1P4K-S	220/230	18.2/17.4	25
S6-GR1P4.6K-S	220/230	20.9/20	30
S6-GR1P5K-S	220/230	22.7/21.7	30
S6-GR1P6K-S	220/230	27.3/26.1	40

Table 4.3 Rating of grid OCPD

## 4.3.5 Inverter monitoring connection

The inverter can be monitored via Wi-Fi or GPRS. All Solis communication devices are optional (Figure 4.20). For connection instructions, please refer to the Solis Monitoring Device installation manuals.

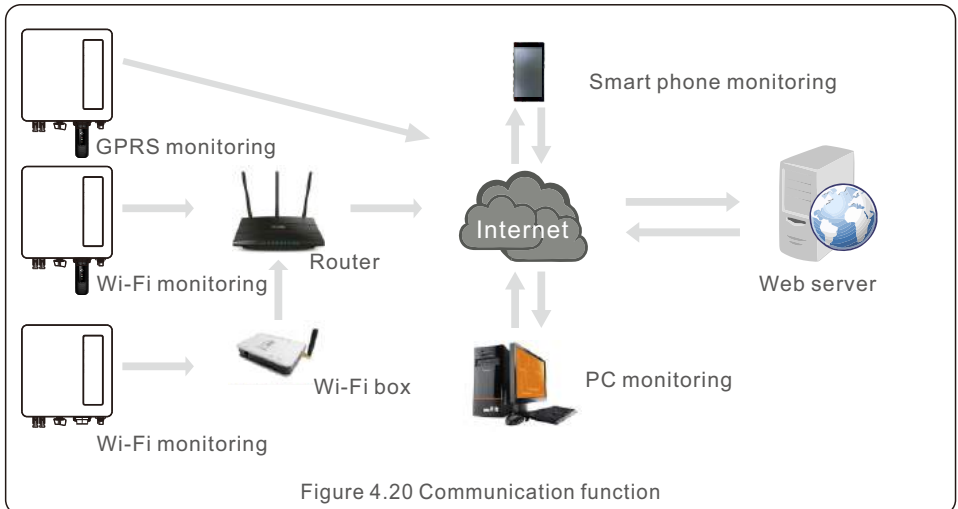
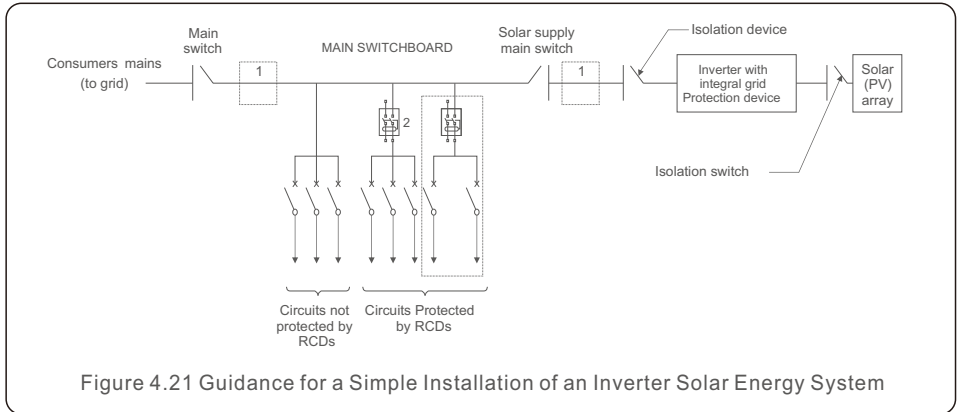


Figure 4.20 Communication function

## 4.3.6 Electrical connection diagram

Refer to figure 4.21, which is a simple guidance for installing a solar system with PV inverter. A DC isolator is required to be installed in the system between PV panels with inverter.



1. The RCD should be in parallel connection between the consumers mains and the solar supply.
2. More than one RCD may be used. Each RCD can protect one or more circuits.

## 4.3.7 Meter Connection(optional)

The inverter can work with a single phase smart meter to achieve Export Power Management function and/or 24hour consumption monitoring function.



**NOTE:**

Inverters are classified as "Meter Model" and "CT Model" due to hardware difference.

Meter Model can only connect a smart meter.

CT Model can only connect a smart sensor.

Please consult Solis Sales Rep before placing the order.



**NOTE:**

To achieve Export Power Management function, the smart meter can be installed on either grid side or load side. To achieve 24hour consumption monitoring function, the smart meter can only be installed on grid side.

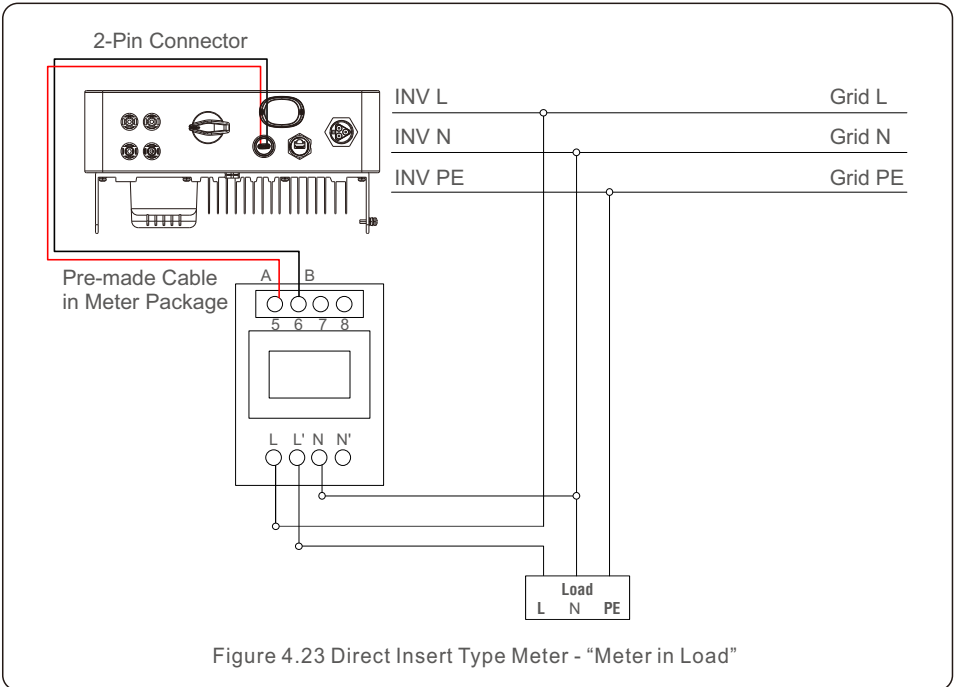
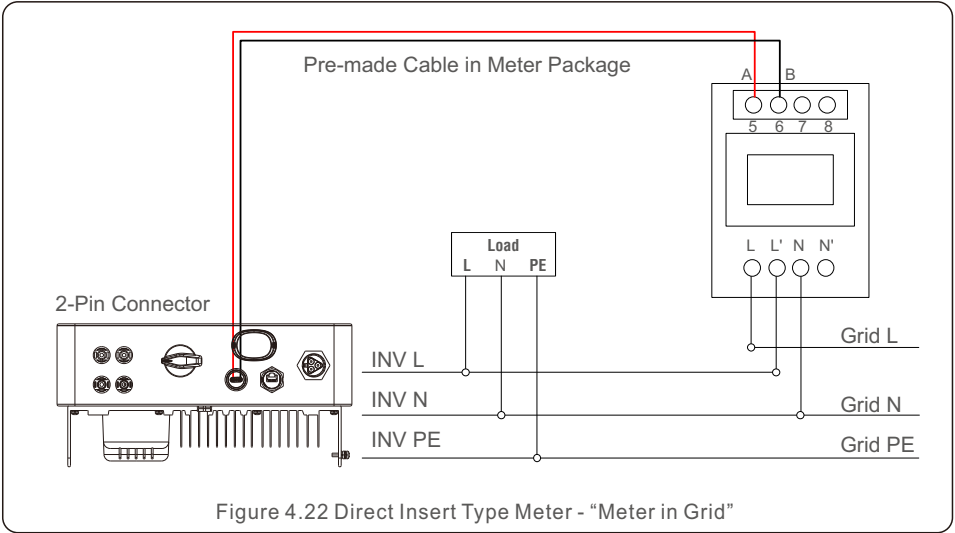
Two types of meters are supported:

Direct Insert Type Meter - Max input current 60A (Model:DDSD1352-C)

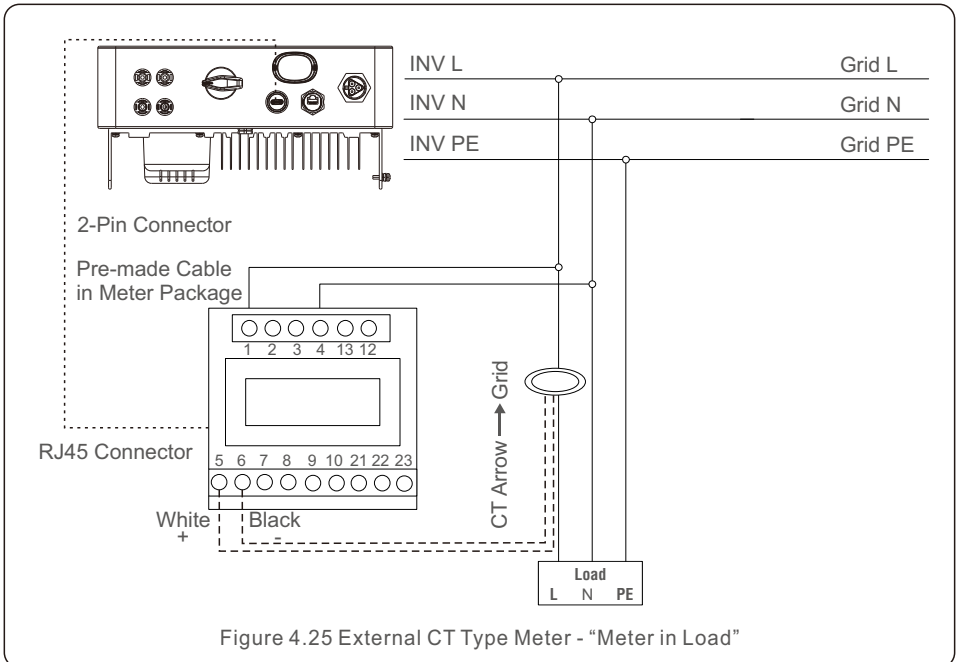
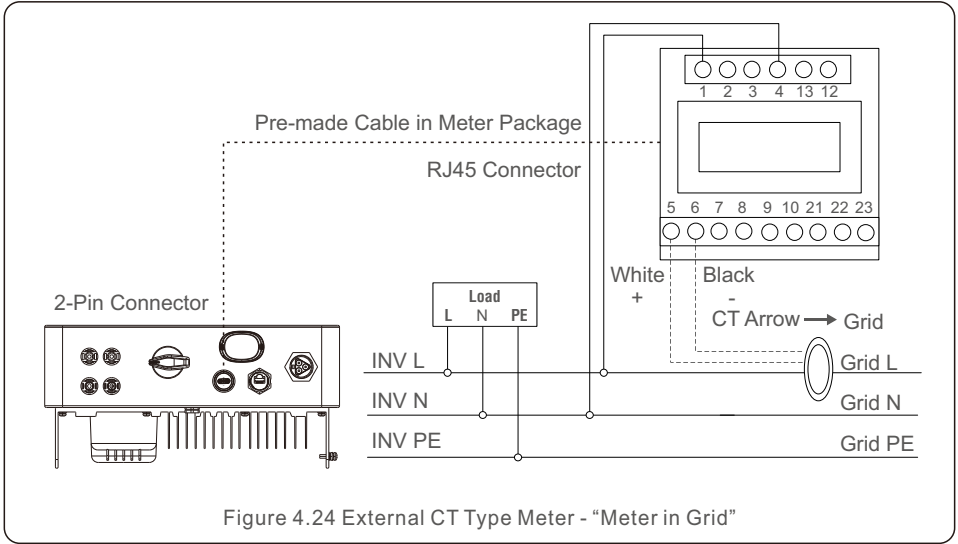
External CT Type Meter - 120A/40mA CT is supplied (Model: ACR10RD16TE)

Customer can place the order for a suitable meter from Solis Sales Reps.

Below are the connection diagrams of different meters connecting to different locations.







## 4.3.8 CT connections(optional)

The inverter can work with a smart sensor to achieve Export Power Management function.



**NOTE:**

Inverters are classified as "Meter Model" and "CT Model" due to hardware difference.

Meter Model can only connect a smart meter.

CT Model can only connect a smart sensor.

Please consult Solis Sales Rep before placing the order.



**NOTE:**

To achieve Export Power Management function, the smart sensor must be installed on the grid side.

Below is the connection diagram of the smart sensor.

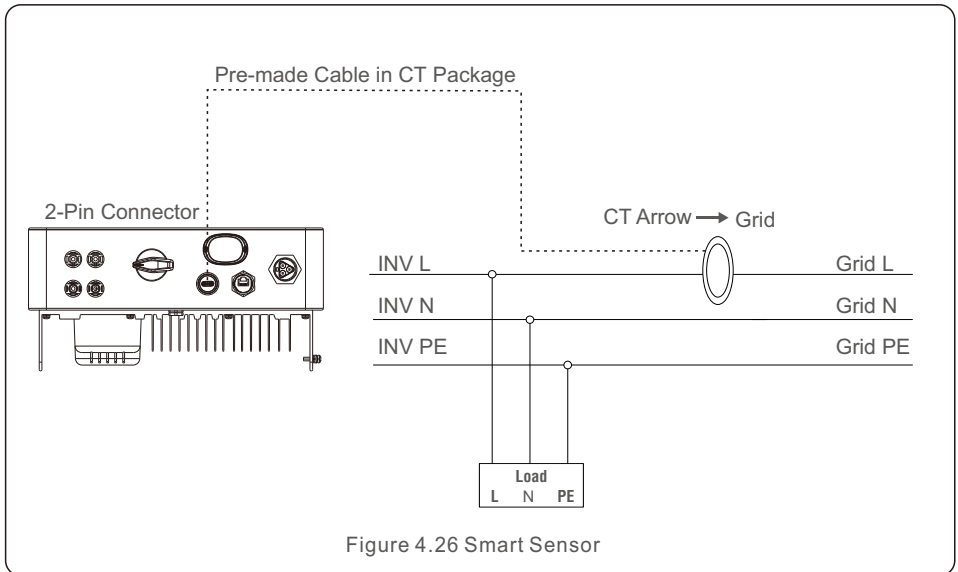


Figure 4.26 Smart Sensor

## 4.3.9 Logic interface connection

Logic interface is required by some local regulations that can be operated by a simple switch or contactor(Not available in South Africa).

When the switch is closed the inverter can operated normally. When the switch is opened, the inverter will reduce it's output power to zero within 5s.

Pin5 and Pin6 of RJ45 terminal is used for the logic interface connection.

Please follow below steps to assemble RJ45 connector.

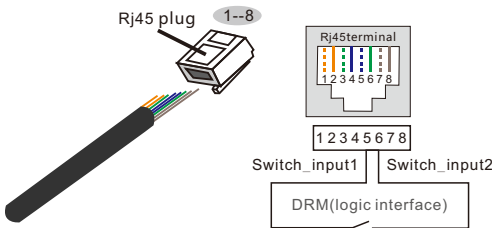
1.Insert the network cable into the communication connection terminal of RJ45.



Figure 4.27 RJ45 communication connection terminals

2.Use the network wire stripper to strip the insulation layer of the communication cable.

According to the standard line sequence of figure 4.28 connect the wire to the plug of RJ45, and then use a network cable crimping tool to make it tight.



**Correspondence between the cables and the stitches of plug, Pin5 and Pin6 of RJ45 terminal is used for the logic interface, other Pins are reserved.**

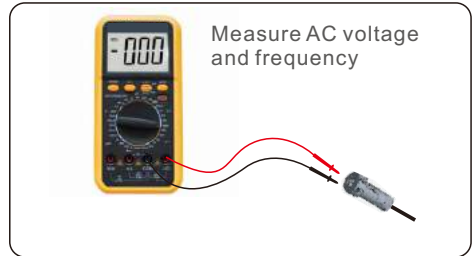
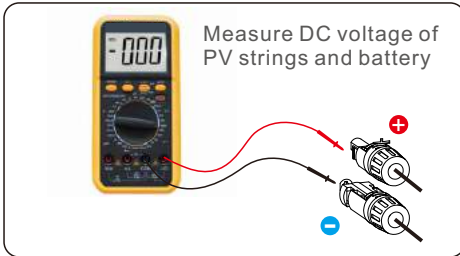
Pin 1: Reserved; Pin 2: Reserved  
Pin 3: Reserved; Pin 4: Reserved  
Pin 5: Switch\_input1; Pin 6: Switch\_input2  
Pin 7: Reserved; Pin 8: Reserved

Figure 4.28 Strip the insulation layer and connect to RJ45 plug

3.Connect RJ45 to DRM (logic interface) .

## 5.1 Preparation

- Ensure all the devices are accessible for operation, maintenance and service.
- Check and confirm that the inverter is firmly installed.
- Space for ventilation is sufficient for one inverter or multiple inverters.
- Nothing is left on the top of the inverter.
- Inverter and accessories are correctly connected.
- Cables are routed in safe place or protected against mechanical damage.
- Warning signs and labels are suitably affixed and durable.
- An Android or IOS mobile phone with Bluetooth function is available.
- Measure DC voltage of PV strings and ensure the polarity is correct.
- Measure AC voltage and frequency and ensure they are within local standard.



## 5.2 APP Download

Users need to download the APP before installing it for the first time.

There are three ways to download and install the latest APP:

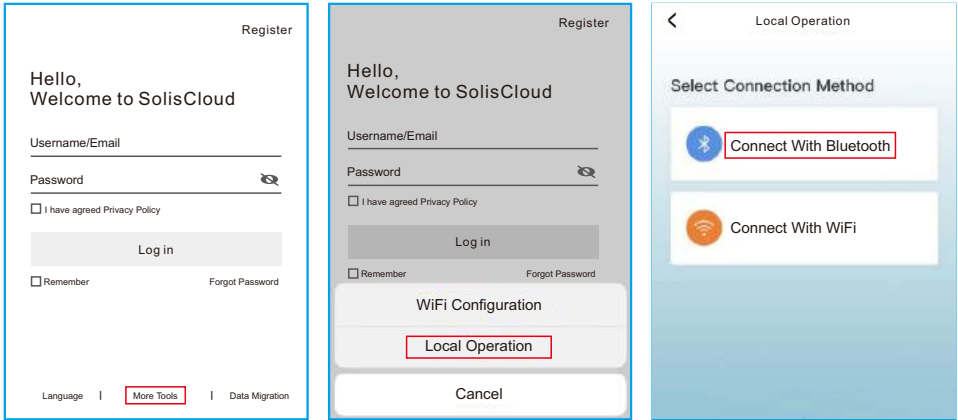
1. You can visit [www.soliscloud.com](http://www.soliscloud.com) to download the latest version APP.
2. You can search "**Soliscloud**" in Google Play or App Store.
3. You can scan this QR code below to download "**Soliscloud**".



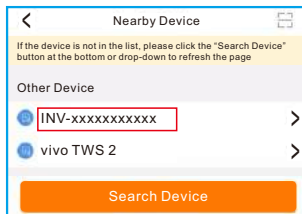
## 5.3 Log in the APP via bluetooth

### Step 1: Connect with Bluetooth.

Turn on Bluetooth switch on your mobile phone and then open the Soliscloud APP.  
Click "More Tools"->"Local Operation"->"Connect with Bluetooth"

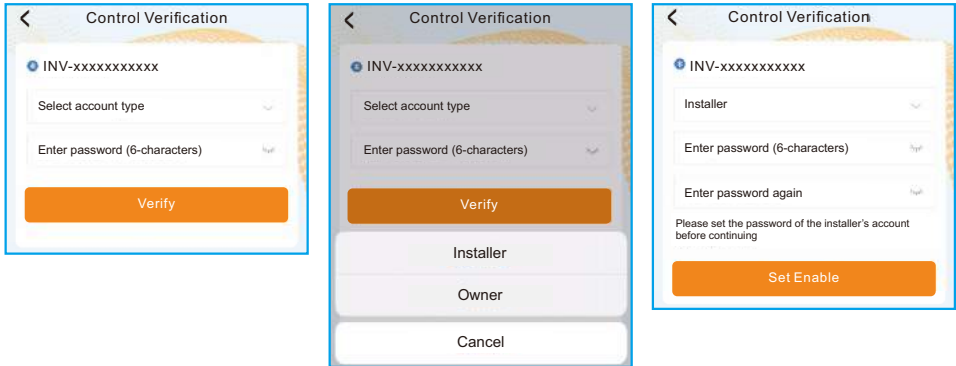


Step 2: Select the Bluetooth signal from the inverter. (Bluetooth Name: INV-Inverter SN)



### Step 3: Login account.

If you are the installer, please select the account type as Installer. If you are the plant owner, please select the account type as owner. Then set your own initial password for control verification. (The first log-in must be finished by installer in order to do the initial set up)



Step 4: Perform the setting configuration for Grid CodeSetting, etc.

Step 5: Switch on the AC breaker, wait till the inverter start generating.

## 5.4 Stop the Inverter

To stop the inverter, it is mandatory that the steps below are followed in the exact order outlined.

1. Select "Power OFF" in the APP.
2. Turn off the AC Switch between Solis inverter and Grid.
3. Wait approximately 30 seconds (during this time, the AC side capacitors are dissipating energy). If the inverter has DC voltage above the start-up threshold, the red POWER LED will be lit. Switch the DC switch OFF.
4. Confirm all LED's switch OFF (~one (1) minute).



### CAUTION

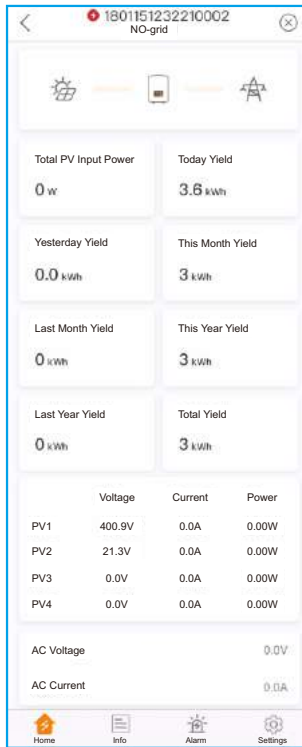
Although the inverter DC disconnect switch is in the OFF position and all the LED's are OFF, operators must wait five (5) minutes after the DC power source has been disconnected before opening the inverter cabinet. DC side capacitors can take up to five (5) minutes to dissipate all stored energy.

The APP interface contains 4 sections:

- 1. Home
- 2. Info
- 3. Alarm
- 4. Settings

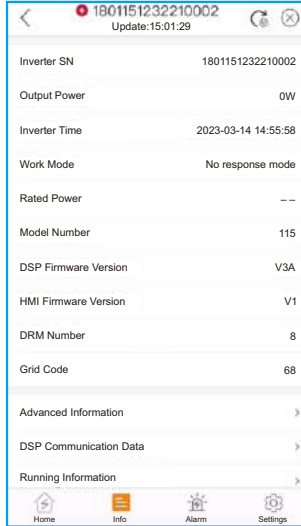
## 6.1 Home Page

The home page contains the power and energy data of the inverter.  
The PV data and AC data are also available under this section.



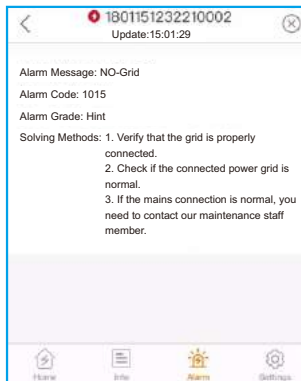
## 6.2 Info Page

Info page displays the general information of the inverter such as inverter serial number, firmware version, grid code, etc.



## 6.3 Alarm Page

Alarm page contains the alarm code of the inverter and its corresponding troubleshooting methods.

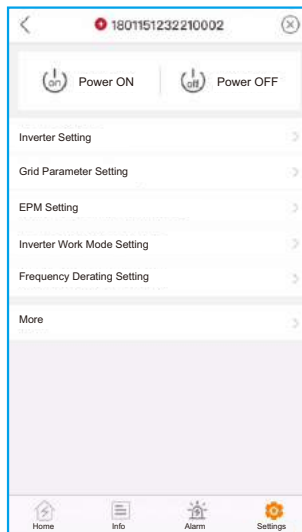




## 6.4 Setting Page

Setting page contains all the setting options of the inverter.

Functions	Setting Path
Switch on/off the inverter	Settings -> "Power ON" & "Power OFF"
Change inverter time setting	Settings -> Inverter Setting-> Inverter Parameter Setting -> Inverter Time Setting
Change inverter output power percentage or power factor	Settings -> Inverter Setting-> Inverter Power Setting
Set grid code and protection parameters	Settings -> Grid Parameter Setting -> Grid Code Setting
Set Export Power control	Settings -> EPM Setting
Set grid code related working modes	Settings -> Inverter Work Mode Setting -> Work Mode



Solis S6 Single Phase Inverter does not require any regular maintenance. However, cleaning the dust on heat-sink will help the inverter to dissipate the heat and increase its life time. The dust can be removed with a soft brush.



**CAUTION:**

Do not touch the inverter's surface when it is operating. Some parts of the inverter may be hot and cause burns. Turn off the inverter and wait for a cool-down period before any maintenance or cleaning operation.

The Screen and the LED status indicator lights can be cleaned with cloth if they are too dirty to be read.



**NOTE:**

Never use any solvents, abrasives or corrosive materials to clean the inverter.

The inverter is designed in accordance with the most important international grid-tied standards and safety and electromagnetic compatibility requirements. Before delivering to the customer, the inverter has been subjected to several tests to ensure its optimal operation and reliability. In case of failure, the APP will display an alarm message. In this case, the inverter may stop feeding into the grid. The failure descriptions and their corresponding alarm messages are listed in Table 8.1:

Message Name	Information Description	Troubleshooting Suggestion
Grid Over Voltage 01 (1010 DATA:0001)	Over grid voltage	1. If it occurs by accident, it may be short-term abnormality of the power grid. The inverter will resume normal work after detecting the normal power grid, and no manual intervention is required.
Grid Over Voltage 02 (1010 DATA:0002)		
Grid Over Voltage 03 (1010 DATA:0003)		
Grid Over Voltage 04 (1010 DATA:0004)		
Grid Over Voltage 05 (1010 DATA:0005)		
Grid Under Voltage 01 (1011 DATA:0001)	Under grid voltage	1. If it occurs by accident, it may be short-term abnormality of the power grid. The inverter will resume normal work after detecting the normal power grid, and no manual intervention is required. 2. If it occurs frequently, check the grid voltage and check whether the grid frequency is in the inverter. Within the allowable range, if not, please contact customer service; if yes, please check if the AC side breaker and output cable are connected properly. 3. If the grid voltage, grid frequency is within the allowable range of the inverter, and the AC side wiring confirmation It is true that this alarm still occurs frequently. After obtaining the consent of the local power operator, please contact customer service to modify the over-voltage and under-frequency protection points of the inverter power grid.
Grid Under Voltage 02 (1011 DATA:0002)		
Grid Over Frequency 01 (1012 DATA:0001)	Over grid frequency	
Grid Over Frequency 02 (1012 DATA:0001)		
Grid under Frequency 01 (1013 DATA:0001)	Under grid frequency	
Grid under Frequency 02 (1013 DATA:0002)		
NO-Grid (1015 DATA:0000)	No grid voltage	1. Verify that the grid is properly connected. 2. Check if the connected power grid is normal. 3. If the mains connection is normal, you need to contact our maintenance staff member.
OV-G-I (1018 DATA:0000)	Over grid current	

# 8. Troubleshooting

Message Name	Information Description	Troubleshooting Suggestion
IGFOL-F (1019 DATA:0000)	Grid current tracking fail	1. Restart the inverter or contact our service personnel.
OV-DC (1020 DATA:0001)	Over DC voltage	1. Check whether the series configuration of the PV strings is excessive, resulting in the open circuit voltage of the PV array being higher than the maximum input voltage of the inverter. If so, reduce the number of strings and make the string open voltage fall within the inverter specification range.
OV-DC (1020 DATA:0002)		
OV-BUS (1021 DATA:0000)	Over DC bus voltage	1. Check if the input voltage exceeds the maximum input voltage of the inverter. 2. Restart the inverter. 3. If it is still not resolved, contact the factory's customer service.
UNB-BUS (1022 DATA:0000)	Under DC bus voltage	
DC Bus Under Voltage 01 (1023 DATA:0001)	DC bus undervoltage	1. Check if the input voltage is too low. 2. Restart the inverter. 3. If it has not been eliminated, contact the factory's customer service.
DC Bus Under Voltage 02 (1023 DATA:0002)	Abnormal detection of DC bus voltage	
OV-DCA-I (1025 DATA:0000)	DC 1 average overcurrent	1. Check whether the MPPT of the A-way is reversed polarity. 2. Restart the inverter. 3. If it has not been eliminated, contact the factory's customer service.
OV-DCB-I (1026 DATA:0000)	DC 2 average overcurrent	1. Check whether the MPPT of the B-way is reversed polarity. 2. Restart the inverter. 3. If it has not been eliminated, contact the factory's customer service.
DC-INTF. (1027 DATA:0000)	DC hardware overcurrent	1. Check whether the DC connection is broken or damaged. 2. Restart the inverter. 3. If it has not been removed, contact the factory's customer service.

Message Name	Information Description	Troubleshooting Suggestion
Reverse-DC (1028 DATA:0000)	Reverse DC polarity	<ol style="list-style-type: none"> <li>1. Check if the DC line is reversed.</li> <li>2. Restart the inverter.</li> <li>3. If it is still not excluded, please contact the factory customer service.</li> </ol>
GRID-INTF. (1030 DATA:0000)	AC hardware overcurrent	<ol style="list-style-type: none"> <li>1. Check whether the AC connection is virtual.</li> <li>2. Restart the inverter.</li> <li>3. If it has not been eliminated, contact the factory's customer service.</li> </ol>
INI-FAULT (1031 DATA:0000)	Initialization system fault	<ol style="list-style-type: none"> <li>1. Restart the inverter.</li> <li>2. If it is still not resolved, contact the factory's customer service.</li> </ol>
OV-TEM (1032 DATA:0000)	Over Temperature	<ol style="list-style-type: none"> <li>1. Check whether the inverter installation position meets the requirements of the user manual.</li> <li>2. Try to reduce the ambient temperature.</li> <li>3. Restart the inverter after fifteen minutes.</li> <li>4. If the error persists, please contact the factory's customer service.</li> </ol>
PV Isolation Protection 01 (1033 DATA:0001)	DC bus undervoltage	<ol style="list-style-type: none"> <li>1. Check whether the PV strings have insulation problems.</li> <li>2. Check whether the PV cable is damaged.</li> </ol>
PV Isolation Protection 02 (1033 DATA:0002)	PV negative ground fault	
Leakage Current Protection 01 (1034 DATA:0001)	Leakage current protection	<ol style="list-style-type: none"> <li>1. Connect each string component individually to determine if it is caused by a component problem. If there is no error when inserting one of the string components, it can be determined that it is a string problem. Check whether the string in question is broken or not.</li> <li>2. If this error is only caused by a rainy day or a certain time of the morning, it is because the aging of the module causes the leakage current to be too large. When the weather is fine or the air humidity is reduced, the error will be cleared automatically. Can be resolved through remote upgrade software.</li> </ol>
Leakage Current Protection 02 (1034 DATA:0002)		
Leakage Current Protection 03 (1034 DATA:0003)		
Leakage Current Protection 04 (1034 DATA:0004)		

Message Name	Information Description	Troubleshooting Suggestion
Relay-FAULT (1035 DATA:0000)	Relay check fail	<ol style="list-style-type: none"> <li>1. Restart the inverter</li> <li>2. If it is still not resolved, contact the factory's customer service.</li> </ol>
DSP-B-Com-Fau (1036 DATA:0000)	Comm. failure between main and slave DSP	
DCInj-FAULT (1037 DATA:0000)	High DC injection current	
12Power-FAULT (1038 DATA:0000)	12V power supply fault	
ILeak-Check (1039 DATA:0000)	Leakage current sensor failure	<ol style="list-style-type: none"> <li>1. Upgrade software to the latest version.</li> <li>2. If the fault persists, please contact the factory's customer service.</li> </ol>
UN-TEM (103A DATA:0000)	Under Temperature	<ol style="list-style-type: none"> <li>1. Check if the ambient temperature is too low and restart the inverter. If it has not been eliminated, contact the factory's customer service.</li> </ol>
AFCI-Check (1040 DATA:0000)	AFCI module self-detect fault	<ol style="list-style-type: none"> <li>1. Restart the inverter.</li> <li>2. If it is still not resolved, contact the factory's customer service.</li> </ol>
ARC-FAULT (1041 DATA:0000)	Detect arc in DC circuit	<ol style="list-style-type: none"> <li>1. Check for arc in the inverter connection and restart the inverter.</li> </ol>
GRID-INTF02 (1046 DATA:0000)	Power grid disturbance 02	<ol style="list-style-type: none"> <li>1. Check if the grid side is not healthy.</li> <li>2. Restart the inverter. If it is still not removed, contact the factory's customer service.</li> </ol>
IG-AD (1047 DATA:0000)	Grid current sampling fail	<ol style="list-style-type: none"> <li>1. Restart the inverter</li> <li>2. If it is still not resolved, contact the factory's customer service.</li> </ol>
IGBT-OV-I (1048 DATA:0000)	Over IGBT current	

Table 8.1 Fault message and description



**NOTE:**

If the inverter displays any alarm message as listed in Table 8.1; please turn off the inverter and wait for 5 minutes before restarting it .  
If the failure persists, please contact your local distributor or the service center.

1. Serial number of Solis Single Phase Inverter;
2. The distributor/dealer of Solis Single Phase Inverter (if available);
3. Installation date.
4. The description of problem (i.e. the alarm message displayed on the LCD and the status of the LED status indicator lights. Other readings obtained from the Information submenu will also be helpful.);
5. The PV array configuration (e.g. number of panels, capacity of panels, number of strings , etc.);
6. Your contact details.

# 9. Specifications

Model	S6-GR1P2.5K-S
Max. DC input voltage (Volts)	550
Rated DC voltage (Volts)	250
Startup voltage (Volts)	60
MPPT voltage range (Volts)	50-550
Max. input current (Amps)	16+16
Max short circuit input current (Amps)	22+22
MPPT number/Max input strings number	2/2
Rated output power (Watts)	2500
Max. output power (Watts)	2500
Max. apparent output power (VA)	2500
Rated grid voltage (Volts)	1/N/PE, 220/230
Rated output current (Amps)	11.4/10.9
Max. output current (Amps)	11.4
Power Factor (at rated output power)	> 0.99 (0.8 leading - 0.8 lagging)
THDi (at rated output power)	<3%
Rated grid frequency (Hertz)	50/60
Operating frequency range (Hertz)	45-55 or 55-65
Max. efficiency	97.3%
EU efficiency	96.5%
Dimensions	330W*371H*161D (mm)
Weight	8.2kg
Topology	Transformerless
Self consumption (night)	< 1 W
Operating ambient temperature range	-25°C...+60°C
Relative humidity	0~100%
Ingress protection	IP66
Cooling concept	Natural convection
Max.operation altitude	4000m
Grid connection standard	G 98 or G 99, VDE-AR-N 4105 / VDE V 0124, EN 50549-1, VDE 0126 / UTE C 15 / VFR:2019, RD 1699 / RD 244 / UNE 206006 / UNE 206007-1, CEI 0-21, C10/11, NRS 097-2-1, TOR, EIFS 2018.2, IEC 62116, IEC 61727, IEC60068, IEC 61683, EN 50530, MEA, PEA
Safety/EMC standard	IEC/EN 62109-1/-2, IEC/EN 61000-6-2/-3
DC connection	MC4 connector
AC connection	Quick connection plug
Display	LED+APP
Communication connections	RS485, USB, Optional: Wi-Fi, GPRS
Warranty Terms	5 Years (Extend to 20 Years)



# 9. Specifications

Model	S6-GR1P3K-S
Max. DC input voltage (Volts)	550
Rated DC voltage (Volts)	330
Startup voltage (Volts)	100
MPPT voltage range (Volts)	90-550
Max. input current (Amps)	16+16
Max short circuit input current (Amps)	22+22
MPPT number/Max input strings number	2/2
Rated output power (Watts)	3000
Max. output power (Watts)	3000
Max. apparent output power (VA)	3000
Rated grid voltage (Volts)	1/N/PE, 220/230
Rated output current (Amps)	13.6/13
Max. output current (Amps)	13.6
Power Factor (at rated output power)	> 0.99 (0.8 leading - 0.8 lagging)
THDi (at rated output power)	<3%
Rated grid frequency (Hertz)	50/60
Operating frequency range (Hertz)	45-55 or 55-65
Max. efficiency	97.3%
EU efficiency	96.6%
Dimensions	330W*371H*161D (mm)
Weight	8.3kg
Topology	Transformerless
Self consumption (night)	< 1 W
Operating ambient temperature range	-25°C...+60°C
Relative humidity	0~100%
Ingress protection	IP66
Cooling concept	Natural convection
Max.operation altitude	4000m
Grid connection standard	G 98 or G 99, VDE-AR-N 4105 / VDE V 0124, EN 50549-1, VDE 0126 / UTE C 15 / VFR:2019, RD 1699 / RD 244 / UNE 206006 / UNE 206007-1, CEI 0-21, C10/11, NRS 097-2-1, TOR, EIFS 2018.2, IEC 62116, IEC 61727, IEC60068, IEC 61683, EN 50530, MEA, PEA
Safety/EMC standard	IEC/EN 62109-1/-2, IEC/EN 61000-6-2/-3
DC connection	MC4 connector
AC connection	Quick connection plug
Display	LED+APP
Communication connections	RS485, USB, Optional: Wi-Fi, GPRS
Warranty Terms	5 Years (Extend to 20 Years)

# 9. Specifications

Model	S6-GR1P3.6K-S
Max. DC input voltage (Volts)	550
Rated DC voltage (Volts)	330
Startup voltage (Volts)	100
MPPT voltage range (Volts)	90-550
Max. input current (Amps)	16+16
Max short circuit input current (Amps)	22+22
MPPT number/Max input strings number	2/2
Rated output power (Watts)	3600
Max. output power (Watts)	3600
Max. apparent output power (VA)	3600
Rated grid voltage (Volts)	1/N/PE, 220/230
Rated output current (Amps)	16.0/15.7
Max. output current (Amps)	16.0
Power Factor (at rated output power)	> 0.99 (0.8 leading - 0.8 lagging)
THDi (at rated output power)	<3%
Rated grid frequency (Hertz)	50/60
Operating frequency range (Hertz)	45-55 or 55-65
Max. efficiency	97.3%
EU efficiency	96.6%
Dimensions	330W*371H*161D (mm)
Weight	8.3kg
Topology	Transformerless
Self consumption (night)	< 1 W
Operating ambient temperature range	-25°C...+60°C
Relative humidity	0~100%
Ingress protection	IP66
Cooling concept	Natural convection
Max.operation altitude	4000m
Grid connection standard	G 98 or G 99, VDE-AR-N 4105 / VDE V 0124, EN 50549-1, VDE 0126 / UTE C 15 / VFR:2019, RD 1699 / RD 244 / UNE 206006 / UNE 206007-1, CEI 0-21, C10/11, NRS 097-2-1, TOR, EIFS 2018.2, IEC 62116, IEC 61727, IEC60068, IEC 61683, EN 50530, MEA, PEA
Safety/EMC standard	IEC/EN 62109-1/-2, IEC/EN 61000-6-2/-3
DC connection	MC4 connector
AC connection	Quick connection plug
Display	LED+APP
Communication connections	RS485, USB, Optional: Wi-Fi, GPRS
Warranty Terms	5 Years (Extend to 20 Years)

# 9. Specifications

Model	S6-GR1P4K-S
Max. DC input voltage (Volts)	550
Rated DC voltage (Volts)	330
Startup voltage (Volts)	100
MPPT voltage range (Volts)	90-550
Max. input current (Amps)	16+16
Max short circuit input current (Amps)	22+22
MPPT number/Max input strings number	2/2
Rated output power (Watts)	4000
Max. output power (Watts)	4000
Max. apparent output power (VA)	4000
Rated grid voltage (Volts)	1/N/PE, 220/230
Rated output current (Amps)	18.2/17.4
Max. output current (Amps)	18.2
Power Factor (at rated output power)	> 0.99 (0.8 leading - 0.8 lagging)
THDi (at rated output power)	<3%
Rated grid frequency (Hertz)	50/60
Operating frequency range (Hertz)	45-55 or 55-65
Max. efficiency	97.6%
EU efficiency	97.1%
Dimensions	330W*371H*161D (mm)
Weight	8.9kg
Topology	Transformerless
Self consumption (night)	< 1 W
Operating ambient temperature range	-25°C...+60°C
Relative humidity	0~100%
Ingress protection	IP66
Cooling concept	Natural convection
Max.operation altitude	4000m
Grid connection standard	G 98 or G 99, VDE-AR-N 4105 / VDE V 0124, EN 50549-1, VDE 0126 / UTE C 15 / VFR:2019, RD 1699 / RD 244 / UNE 206006 / UNE 206007-1, CEI 0-21, C10/11, NRS 097-2-1, TOR, EIFS 2018.2, IEC 62116, IEC 61727, IEC60068, IEC 61683, EN 50530, MEA, PEA
Safety/EMC standard	IEC/EN 62109-1/-2, IEC/EN 61000-6-2/-3
DC connection	MC4 connector
AC connection	Quick connection plug
Display	LED+APP
Communication connections	RS485, USB, Optional: Wi-Fi, GPRS
Warranty Terms	5 Years (Extend to 20 Years)

# 9. Specifications

Model	S6-GR1P4.6K-S
Max. DC input voltage (Volts)	550
Rated DC voltage (Volts)	330
Startup voltage (Volts)	100
MPPT voltage range (Volts)	90-550
Max. input current (Amps)	16+16
Max short circuit input current (Amps)	22+22
MPPT number/Max input strings number	2/2
Rated output power (Watts)	4600
Max. output power (Watts)	4600
Max. apparent output power (VA)	4600
Rated grid voltage (Volts)	1/N/PE, 220/230
Rated output current (Amps)	20.9/20
Max. output current (Amps)	20.9
Power Factor (at rated output power)	> 0.99 (0.8 leading - 0.8 lagging)
THDi (at rated output power)	<3%
Rated grid frequency (Hertz)	50/60
Operating frequency range (Hertz)	45-55 or 55-65
Max. efficiency	97.6%
EU efficiency	97.1%
Dimensions	330W*371H*161D (mm)
Weight	8.9kg
Topology	Transformerless
Self consumption (night)	< 1 W
Operating ambient temperature range	-25°C...+60°C
Relative humidity	0~100%
Ingress protection	IP66
Cooling concept	Natural convection
Max.operation altitude	4000m
Grid connection standard	G 98 or G 99, VDE-AR-N 4105 / VDE V 0124, EN 50549-1, VDE 0126 / UTE C 15 / VFR:2019, RD 1699 / RD 244 / UNE 206006 / UNE 206007-1, CEI 0-21, C10/11, NRS 097-2-1, TOR, EIFS 2018.2, IEC 62116, IEC 61727, IEC60068, IEC 61683, EN 50530, MEA, PEA
Safety/EMC standard	IEC/EN 62109-1/-2, IEC/EN 61000-6-2/-3
DC connection	MC4 connector
AC connection	Quick connection plug
Display	LED+APP
Communication connections	RS485, USB, Optional: Wi-Fi, GPRS
Warranty Terms	5 Years (Extend to 20 Years)

# 9. Specifications

Model	S6-GR1P5K-S
Max. DC input voltage (Volts)	550
Rated DC voltage (Volts)	330
Startup voltage (Volts)	100
MPPT voltage range (Volts)	90-550
Max. input current (Amps)	16+16
Max short circuit input current (Amps)	22+22
MPPT number/Max input strings number	2/2
Rated output power (Watts)	5000
Max. output power (Watts)	5000
Max. apparent output power (VA)	5000
Rated grid voltage (Volts)	1/N/PE, 220/230
Rated output current (Amps)	22.7/21.7
Max. output current (Amps)	22.7
Power Factor (at rated output power)	>0.99 (0.8 leading - 0.8 lagging)
THDi (at rated output power)	<3%
Rated grid frequency (Hertz)	50/60
Operating frequency range (Hertz)	45-55 or 55-65
Max. efficiency	97.7%
EU efficiency	97.1%
Dimensions	330W*371H*161D (mm)
Weight	8.9kg
Topology	Transformerless
Self consumption (night)	< 1 W
Operating ambient temperature range	-25°C...+60°C
Relative humidity	0~100%
Ingress protection	IP66
Cooling concept	Natural convection
Max.operation altitude	4000m
Grid connection standard	G 98 or G 99, VDE-AR-N 4105 / VDE V 0124, EN 50549-1, VDE 0126 / UTE C 15 / VFR:2019, RD 1699 / RD 244 / UNE 206006 / UNE 206007-1, CEI 0-21, C10/11, NRS 097-2-1, TOR, EIFS 2018.2, IEC 62116, IEC 61727, IEC60068, IEC 61683, EN 50530, MEA, PEA
Safety/EMC standard	IEC/EN 62109-1/-2, IEC/EN 61000-6-2/-3
DC connection	MC4 connector
AC connection	Quick connection plug
Display	LED+APP
Communication connections	RS485, USB, Optional: Wi-Fi, GPRS
Warranty Terms	5 Years (Extend to 20 Years)

# 9. Specifications

Model	S6-GR1P6K-S
Max. DC input voltage (Volts)	550
Rated DC voltage (Volts)	330
Startup voltage (Volts)	100
MPPT voltage range (Volts)	90-550
Max. input current (Amps)	16+16
Max short circuit input current (Amps)	22+22
MPPT number/Max input strings number	2/2
Rated output power (Watts)	6000
Max. output power (Watts)	6000
Max. apparent output power (VA)	6000
Rated grid voltage (Volts)	1/N/PE, 220/230
Rated output current (Amps)	27.3/26.1
Max. output current (Amps)	27.3
Power Factor (at rated output power)	> 0.99 (0.8 leading - 0.8 lagging)
THDi (at rated output power)	<3%
Rated grid frequency (Hertz)	50/60
Operating frequency range (Hertz)	45-55 or 55-65
Max. efficiency	97.7%
EU efficiency	97.1%
Dimensions	330W*371H*161D (mm)
Weight	9kg
Topology	Transformerless
Self consumption (night)	< 1 W
Operating ambient temperature range	-25°C...+60°C
Relative humidity	0~100%
Ingress protection	IP66
Cooling concept	Natural convection
Max.operation altitude	4000m
Grid connection standard	G 98 or G 99, VDE-AR-N 4105 / VDE V 0124, EN 50549-1, VDE 0126 / UTE C 15 / VFR:2019, RD 1699 / RD 244 / UNE 206006 / UNE 206007-1, CEI 0-21, C10/11, NRS 097-2-1, TOR, EIFS 2018.2, IEC 62116, IEC 61727, IEC60068, IEC 61683, EN 50530, MEA, PEA
Safety/EMC standard	IEC/EN 62109-1/-2, IEC/EN 61000-6-2/-3
DC connection	MC4 connector
AC connection	Quick connection plug
Display	LED+APP
Communication connections	RS485, USB, Optional: Wi-Fi, GPRS
Warranty Terms	5 Years (Extend to 20 Years)

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Please adhere to the actual products in case of any discrepancies in this user manual.

If you encounter any problem on the inverter, please find out the inverter S/N  
and contact us, we will try to respond to your question ASAP.

